



Pet Registration

Domotel Xenia Volos welcomes travelers with pets. Our hotel is member of the **Always Your Friend Pet Care Program** and promises the best pet hospitality. You are required to sign the below pet policy and you are obligated to follow it during your stay. We are a pet friendly hotel but also need to follow some rules to maintain the peace and to ensure the quality of our services for all our guests. Please read and sign to proceed your pets' check in.

A. PET GUESTS

1. Domotel Xenia Volos allows the stay of small and medium-sized dogs (up to 20 kg) as well as cats with the necessary certification documents.
2. Any other type of pet, such as mammals, birds, reptiles are prohibited even if they are kept in portable cages.
3. Strictly is permitted up to two pets to each room.
4. Guests must carry the pets' updated health record and show it if required.
5. The stay of aggressive pets is expressly prohibited. The property reserves the right to expel customers accompanying a pet that has exhibited aggressive behavior.

B. PET STAY CONDITIONS

1. Guests are responsible to collect pet waste inside and outside the hotel and dispose it in designated receptacles. Moreover, pets must always be clean.
2. The 24-hour unattended stay of the pet in the rental room is strictly prohibited.
3. Pets must be always supervised at all property areas of the accommodation. The circulation of pets without a leash or unaccompanied is strictly prohibited.
4. All pets must be escorted in all premises of the property. All pets are forbidden to enter at the Restaurant & the Spa area.
5. **Breakfast:** breakfast can be served in the room without room service charge, alternatively guests can have their breakfast at the Coffee Corner Café outdoor area (Mon-Fri 7.30-10.30 and Sat-Sun 7.30-11.00)
6. Use the special label «**PET IN THE ROOM**» sign on your door to inform the staff for your best service.

C. SERVICES PROVIDED TO VISITORS WITH PETS

1. The property will recommend a veterinary in case it's needed.
2. The property provides to guests with pets' special equipment such as: sleeping pillow, food and water containers and waste collection bags.

D. CHARGES

1. The pet daily charge is 20 € per pet, per room, per night. Guide dogs of any size are admitted free of charge.
2. Guests are responsible to fully compensate the property for damages caused by their pet, such as damages to furniture, carpets, rugs, equipment, electrical & plumbing installations as well as objects are considered damages.

E. ADDITIONAL TERMS

1. Guests are responsible for all personal injury and/or property damage associated with their pet. The visitor agrees to indemnify and expressly releases Domotel Xenia Volos by signing this form from any responsibility for damage caused by his/her pet.
2. For any dispute that may arise from the application of this pet policy, Volos Courts are competent.

The guest declares that has read the property's terms pet policy and accepts them unconditionally.

Name

Surname

Signature

Date

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