

Air Conditioning / Heating

All rooms are equipped with individually controlled air conditioning to ensure your comfort throughout your stay.

Airport / Port Transfer Service

Private transfer service to and from the airport or port is available upon request. Special conditions may apply. Please contact Reception by dialing 1000 for reservations and further details.

Baby Cot

Certain room categories can accommodate a baby crib. Please contact Reception by dialing 1000.

Bank | ATM

The ATM and other banking services are located at Adamantas port. Please contact Reception by dialing 1000.

Bathrobes & Slippers

Comfortable bathrobes and slippers are provided for your relaxation and convenience.

Beach / Sunbeds

One complimentary beach umbrella set is available per room, upon daily confirmation by 11:00. Requests after 11:00 are subject to availability. For more information, please contact our Reception team by dialing 1000 or via WhatsApp.

Bed Linen / Blankets

If you require additional bed linen or blankets, please contact Reception by dialing 1000.

Bilingual Website

Our website is available in two languages for your convenience and ease of navigation.

Breakfast

Breakfast is served daily from 07:30 to 10:45. If you wish to have breakfast in your room, please contact the Reception by dialing 1000.

Car Rental	Please contact Reception by dialing 1000.
Check in & Check out	Check in time is at 15:00 and check out time is at 11:00. If you would like to stay in your room longer or extend your stay, please contact Reception by dialing 1000 to be informed about availability and charges.
Computer / Tablet	If you need a laptop or tablet, you can use one in the dedicated business center/area. Please contact Reception by dialing 1000.
Credit Cards	We accept Visa, Mastercard, and American Express credit and debit cards.
Cosmetics	Enjoy a selection of premium Clarins bathroom designed to enhance your wellness experience.
Direct Booking & Guest Reviews	Our official website offers a direct booking option, along with guest reviews to help you plan your stay with confidence. Additionally, you may find a form where you can share with us your thoughts about our services, we really value your insights.
Doctor	Please contact Reception by dialing 1000 for more information.
Early Breakfast	Early breakfast service is available upon request. Kindly inform Reception a day in advance by dialing 1000.
Electric Power	The electric voltage is 220V, alternating current. If you need adapter accessories, please contact Reception by dialing 1000.

Email	The email address of Golden Milos Beach House by Domotel is info-milos@domotel.gr . If you would like to receive email messages during your stay, you can use the above address.
Emergency	In case of an emergency, please contact Reception by dialing 1000 or call 112, the European emergency number.
Emergency Exits	All emergency exits are clearly marked to help you evacuate the building quickly in case of an emergency. In such an event, please follow the instructions of the hotel's emergency team. If you are inside your room, please follow the instructions posted on the back of the entrance door.
Energy Saving	The balcony door must be closed for the air conditioning to function. Please be mindful of water and paper usage. Please consider how many tons of towels are washed daily and how much detergent is consumed, which pollutes water and the environment. As part of our green environmental policy with "Green Key", may we suggest: Towels on the bathroom floor are interpreted as "Please change them." Hanging towels in the bathroom can be reused.
Espresso Machine	An espresso machine is available in your room for your daily coffee experience.
Evening Turn / Down Service	An evening turn-down service is available as a second housekeeping service and includes towel replacement, bed preparation, and waste basket emptying.

Experiences & Activities

The hotel is located on the beach of Provatas area. The main area for shopping, restaurants, coffees and the main point for daily excursions are located at the port of Adamantas. A variety of activities and experiences are available both within the hotel and around the island. For more information and personalized recommendations, please contact Reception by dialing 1000 or connect with the Exclusivi platform.

Express Check-Out

For your convenience, you may complete your check-out quickly and easily without waiting at the Front Desk. Please contact Reception by dialing 1000 for assistance or additional information.

Flowers

The hotel collaborates with a florist. Please let us know if you would like to send flowers or if you would like flowers to be placed in your room prior to your arrival.

Food Delivery Services

Food delivery is STRICTLY prohibited for safety and hygiene reasons. We thank you in advance for your understanding and cooperation.

Gas Station

You can refuel and wash your car at Adamandas port.

Hairdryer

Your room is equipped with a Dyson hairdryer which is placed inside the wardrobe. If you require any assistance, please contact the Reception by dialing 1000.

In-room Safe

All rooms are equipped with an in-room safe, located inside the wardrobe, and accompanied by instructions for use. Hotel Management cannot be held responsible for the loss of money or valuables not stored in the safe.

Internet	Internet access is free in all public areas and rooms. You can request the access code from Reception upon your arrival.
Iron – Ironing Board	An ironing board is available in your room. Should you require iron, please contact Reception by dialing 1000 for prompt assistance.
Kettle & Coffee / Tea facilities	A kettle along with complimentary coffee and tea making facilities are provided for your convenience.
Laundry / Dry Cleaning / Ironing Service	Please place the items you wish to have laundered or dry cleaned in the designated bag available in your room and, after completing the list, leave it on the bed before 10:00 am or contact Reception by dialing 1000. The service is provided at an additional cost, according to the price list provided. Our housekeeping staff will ensure that your items are forwarded to the laundry/dry cleaning service.
Lost & Found Items	Please contact Reception by dialing 1000 for lost items. For your information, non-valuable lost items will be kept for 6 months and then they will be handled at the hotel's discretion.
Luggage Assistance	Luggage transfer service is available for your convenience. Please contact Reception by dialing 1000 to arrange assistance with your luggage.
Luggage Storage Service	For luggage storage please contact Reception by dialing 1000.
Maintenance	Please contact Reception by dialing 1000 in case of technical issues.

Massage	If you wish to enjoy a massage in our serene Wellness Garden, please contact Reception by dialing 1000 for more information or to arrange your appointment.
Mini Bar	A selection of drinks and snacks is available in your room. Charges apply to all consumed items according to the mini bar menu list in your room.
Parking	The hotel offers free parking in the outdoor parking area. Vehicles are parked at the guests' own risk. For further information please contact Reception by dialing 1000 or per email to info-milos@domotel.gr .
Personal Care Items	Each room is equipped with personal care and hygiene products. Please contact Reception by dialing 1000 for any additional needs.
Pets	The hotel gladly accommodates pets weighing up to 5 kg. The daily accommodation fee per pet is €30.
Pillows	We can provide you with three types pillows (e.g. hypoallergenic). Additional pillows are available in the closet of your room.
Pharmacy	Please contact Reception by dialing 1000.
Reception / Concierge	The Reception / Concierge team is always available, 24/7. Please contact the Reception by dialing 1000 or via WhatsApp for any requests, recommendations or assistance you may need.

Reservations

We would be delighted to host you again! Please contact the Reservations Department or Reception for more information.

Restaurants

Breakfast | in the main restaurant 07:30 am - 10:45 am

07:30 - 10:30 buffet & a la carte

10:30 - 10:45 buffet

Salty Goat Beach Club | Coffee, drinks, light lunch & snacks

10:00 - 19:00 (coffee, drinks)

11:00 - 19:00 (light lunch & snacks - 18:30 last food order)

Pool Bar | Honesty Bar (self-service)

11:00 - 19:00 (18:30 last food order)

Milisio Restaurant | A-la-carte dinner | in the main restaurant in an elegant Aegean setting

19:00 - 23:00 (22:30 last food order)

Room Cleaning

The housekeeping staff is available to assist you with anything you may need until 20:00. For any service, please contact Reception by dialing 1000.

Room Key Card

Upon your arrival, you will receive the electronic key card for your room at Reception. In case you lose it, please inform Reception immediately by dialing 1000. For your protection, you will be asked to verify your details. Don't forget to return the key card to Reception upon your departure.

Room Service

Room service is available 24 hours with selected dishes after 23:00. There is an additional charge for this service, which is listed in the relevant menu.

Safe Deposit Box

A central safe is available at the Reception for the secure storage of valuable items. Please contact our Front Desk team for assistance.

Smoking

Smoking/vaping is prohibited in all indoor areas of the hotel. In case of smoking/vaping in the room, you will be charged €40 for its sanitization.

Sustainability

We implement «green» practices that contribute to energy and water conservation, material recycling, and waste reduction, while maintaining a responsible approach towards the environment and society. We encourage you to support our environmental policy and use the designated areas for recycling materials.

Takeaway Breakfast or Meals

If you wish to have your breakfast or meal prepared to-go, please contact Reception by dialing 1000. The available options are from the Salty Goat food menu.

Taxi

Please contact Reception by dialing 1000 if you need a taxi.

TV / Satellite channels

Your room is equipped with a flat, smart television offering a variety of Greek and satellite channels for your entertainment, as well as radio stations via your TV.

Valet Parking

Valet Parking service is available for your convenience, including driver assistance to and from the parking area. Please contact Reception by dialing 1000 for support.

Wake-up Call

Please contact Reception by dialing 1000 to arrange your wake-up call.